**Flowxo Documentation**

**What Is flowXo?**

Flow XO is a complete platform for building, hosting and managing [chatbots](https://en.wikipedia.org/wiki/Chatterbot) for messaging platforms, such as [Messenger](https://www.messenger.com/), [Slack](https://slack.com/) and [Telegram](https://telegram.org/). The unique platform for chatbots.

It includes a visual editor to build bots without code (we call each word/phrase a bot responds to a 'flow'). When you're ready to distribute or sell your bot, you can create your own bots which are owned and branded by you but controlled and hosted by Flow XO.

## Key Concepts

A bot within Flow XO is what the user interacts with. It's normally installed as a user in the messaging platform and addressed directly or using its handle

create a bot on each platform:

* [Create a Messenger bot](https://support.flowxo.com/article/142-creating-a-messenger-bot)
* [Create a Slack bot](https://support.flowxo.com/article/136-creating-a-slack-bot)
* [Create a Telegram bot](https://support.flowxo.com/article/137-creating-a-telegram-bot)
* [Create a Twilio SMS bot](https://support.flowxo.com/article/152-creating-a-twilio-sms-bot)
* [Create a Web bot](https://support.flowxo.com/article/161-creating-a-web-messenger) (web messenger)

Every time a flow runs, we call it an interaction. Each flow contains one or more actions.

Actions can include:

* Sending messages back to the user.
* Asking the user questions and collecting data.
* Requesting a payment or Selling a product
* Getting and posting data to around 90+ integrated services.
* Using webhooks to get/post data to your own applications.

**Features:**

### Truly cross platform

Be wherever your customers want to find you.

You only need to build once to be on all the platforms we support.

### Automated or human

Talk directly to your customers through your chatbot. Plugs into email or your helpdesk software.

### Complete flexibility

Use **over 100** (and growing) built-in modules & integrations.

Access data from anywhere with our powerful HTTP integration.

### Ready for business

Messaging has to be fast and reliable, always.

That's why our technology platform is built for scale and reliability.

* Web tools to promote your bots
* Embeddable web messenger
* [Templates](https://flowxo.com/templates) to get you started quickly
* Talk to users through email/helpdesk
* Save attributes against any user
* Get and post data via HTTP/JSON
* Distribute RSS feed content to your users
* Push content to users on demand
* Receive images, location & other files
* Start interactions by direct message, mention or overhear
* Recognise variations on your trigger words/phrases
* Ask questions and validate the format of the answer
* Text or choice type questions
* Use filters to add if/else logic to your interactions
* Wait hours/days or wait until a specific date
* Perform text, number and date manipulations
* Execute custom JavaScript
* Multiple language support

**How it works**

* Flow XO lets you design your conversational flow by connecting a 'trigger' to one or more 'actions'.
* Each time a flow is triggered, we call that an 'interaction'.
* There are over 100 modules and integrations you can use as your building blocks. These include both utility modules as well as integrations with other services such as Google Sheets.

**Use any of these modules and integrations**

[Attributes](http://support.flowxo.com/article/141-attributes)

[Webhook & HTTP](http://support.flowxo.com/article/22-webhooks)

[Live Chat](https://support.flowxo.com/article/174-live-chat)

[Payments](https://support.flowxo.com/article/173-payments)

[Code](http://support.flowxo.com/article/145-code)

[Date & Time](http://support.flowxo.com/article/80-date-time)

[Email](http://support.flowxo.com/article/69-email-triggers)

[Flow](http://support.flowxo.com/article/151-flow)

[Broadcast](http://support.flowxo.com/article/160-broadcast)

[Number](http://support.flowxo.com/article/81-number)

[RSS](http://support.flowxo.com/article/45-rss)

[SMTP](http://support.flowxo.com/article/23-smtp)

[Text (String)](http://support.flowxo.com/article/82-string)

[Wait](http://support.flowxo.com/article/72-wait)

[46elks](http://support.flowxo.com/article/75-46elks)

[ActiveCampaign](http://support.flowxo.com/article/96-activecampaign)

[Act! Essentials](http://support.flowxo.com/article/106-act-essentials)

[Act! Premium](http://support.flowxo.com/article/108-act-premium)

[AgileZen](http://support.flowxo.com/article/112-agilezen)

[Adobe Document Cloud](http://support.flowxo.com/article/43-adobe-document-cloud)

[Base](http://support.flowxo.com/article/76-base)

[Basecamp 2](http://support.flowxo.com/article/44-basecamp)

[Batchbook](http://support.flowxo.com/article/93-batchbook)

[Beepsend](http://support.flowxo.com/article/84-beepsend)

[Benchmark Email](http://support.flowxo.com/article/103-benchmark)

[Bigcommerce](http://support.flowxo.com/article/100-bigcommerce)

[Buffer](http://support.flowxo.com/article/95-buffer)

[Chatter](http://support.flowxo.com/article/105-chatter)

[CallFire](http://support.flowxo.com/article/92-callfire)

[Campaign Monitor](http://support.flowxo.com/article/11-campaign-monitor)

[Campfire](http://support.flowxo.com/article/79-campfire)

[Capsule](http://support.flowxo.com/article/12-capsule-crm)

[ClickSend](http://support.flowxo.com/article/33-clicksend)

[Close.io](http://support.flowxo.com/article/116-close-io)

[Constant Contact](http://support.flowxo.com/article/114-constant-contact)

[Eventbrite](http://support.flowxo.com/article/30-eventbrite)

[FLG](http://support.flowxo.com/article/14-flg)

[Flowdock](http://support.flowxo.com/article/87-flowdock)

[Follow Up Boss](http://support.flowxo.com/article/68-follow-up-boss)

[Formstack](http://support.flowxo.com/article/66-formstack)

[FreshBooks](http://support.flowxo.com/article/10-freshbooks)

[Freshdesk](http://support.flowxo.com/article/101-freshdesk)

[GitHub](http://support.flowxo.com/article/54-github)

[Gmail](http://support.flowxo.com/article/15-gmail)

[Google Calendar](http://support.flowxo.com/article/16-google-calendar)

[Google Contacts](http://support.flowxo.com/article/38-google-contacts)

[Google Drive](http://support.flowxo.com/article/74-google-drive)

[Google Sheets](http://support.flowxo.com/article/35-google-sheets)

[Google Tasks](http://support.flowxo.com/article/40-google-tasks)

[Help Scout](http://support.flowxo.com/article/104-help-scout)

[iDoneThis](http://support.flowxo.com/article/63-idonethis)

[Infusionsoft](http://support.flowxo.com/article/127-infusionsoft)

[Insightly](http://support.flowxo.com/article/17-insightly)

[Intercom](http://support.flowxo.com/article/111-intercom)

[JIRA](http://support.flowxo.com/article/47-jira)

[JotForm](http://support.flowxo.com/article/29-jotform)

[Knack](http://support.flowxo.com/article/118-knack)

[Leankit](http://support.flowxo.com/article/99-leankit)

[LinkedIn](http://support.flowxo.com/article/53-linkedin)

[MadMimi](http://support.flowxo.com/article/110-mad-mimi)

[MailChimp](http://support.flowxo.com/article/18-mailchimp)

[Mailgun](http://support.flowxo.com/article/85-mailgun)

[Mandrill](http://support.flowxo.com/article/48-mandrill)

[Meetup](http://support.flowxo.com/article/32-meetup)

[Mobyt SMS](http://support.flowxo.com/article/89-mobyt-sms)

[MySQL](http://support.flowxo.com/article/73-mysql)

[Nimble](http://support.flowxo.com/article/59-nimble)

[Nutshell CRM](http://support.flowxo.com/article/65-nutshell-crm)

[Office365](http://support.flowxo.com/article/50-office-365)

[OneNote](http://support.flowxo.com/article/77-onenote)

[Pipedrive](http://support.flowxo.com/article/19-pipedrive)

[PipelineDeals](http://support.flowxo.com/article/97-pipelinedeals)

[PivotalTracker](http://support.flowxo.com/article/131-pivotal-tracker)

[Podio](http://support.flowxo.com/article/39-podio)

[Producteev](http://support.flowxo.com/article/107-producteev)

[Pushbullet](http://support.flowxo.com/article/58-pushbullet)

[Pushover](http://support.flowxo.com/article/62-pushover)

[QuickBooks Online](http://support.flowxo.com/article/115-quickbooks)

[Recurly](http://support.flowxo.com/article/83-recurly)

[SalesForce](http://support.flowxo.com/article/37-salesforce)

[Smartsheet](http://support.flowxo.com/article/88-smartsheet)

[Solve](http://support.flowxo.com/article/98-solve-crm)

[StatusCake](http://support.flowxo.com/article/109-statuscake)

[Streak](http://support.flowxo.com/article/56-streak)

[Stripe](http://support.flowxo.com/article/34-stripe)

[SurveyGizmo](http://support.flowxo.com/article/130-surveygizmo)

[Teamwork](http://support.flowxo.com/article/70-teamwork)

[Toggl](http://support.flowxo.com/article/78-toggl)

[Toodledo](http://support.flowxo.com/article/86-toodledo)

[Trello](http://support.flowxo.com/article/24-trello)

[Twilio](http://support.flowxo.com/article/21-twilio)

[Twitter](http://support.flowxo.com/article/49-twitter)

[Typeform](http://support.flowxo.com/article/27-typeform)

[UserVoice](http://support.flowxo.com/article/126-uservoice)

[WebMerge](http://support.flowxo.com/article/60-webmerge)

[WooCommerce](http://support.flowxo.com/article/46-woocommerce)

[Wrike](http://support.flowxo.com/article/64-wrike)

[Wufoo](http://support.flowxo.com/article/26-wufoo)

[Wunderlist](http://support.flowxo.com/article/67-wunderlist)

[Yammer](http://support.flowxo.com/article/57-yammer)

[YouTube](http://support.flowxo.com/article/61-youtube)

[Zendesk](http://support.flowxo.com/article/51-zendesk)

[Zoho CRM](http://support.flowxo.com/article/52-zoho-crm)

[**Price plan**](https://flowxo.com/app/signup)

**Standard plan**

$19/month

* All features
* 5,000 interactions
* 15 bots or active flows
* 3 months of logs
* Remove widget branding
* Priority [support](http://support.flowxo.com/article/128-getting-support)

**Add 5 bots or active flows**

+$10/month

**Add 25,000 interactions**

+$25/month

Add or remove extra interactions, bots or active flows at any time.

Our free plan has 500 interactions , 5 bots or active flows, 2 weeks of logs, and includes [support](http://support.flowxo.com/article/128-getting-support).

Demo – Sample chat bot for booking table





